

IN THE ABSTRACT:

Please amend the abstract as follows, shown in redline format. A clean Substitute

Abstract is provided herewith (Appendix A):

--A system for social service case management that facilitates storage and querying of social services data in a knowledge base in order to provide quantitative accountability for social services via a navigable user interface. The method includes the tracking and assessment of social services based on a defined list of client barriers to success and an indication of the severity of each barrier, and then objectively tracking progress of the social worker based on the reduction of severity and/or elimination of those barriers. The method is implemented in software ~~form~~ using a structured relational database whereby storage tables are inter-related by one or more shared fields. ~~All of the~~ The foregoing method steps are administered ~~to and~~ by the social worker using a navigable user interface. The ~~graphical user~~ interface includes a plurality of single-click buttons each ~~for~~ initiating a pre-determined SQL query for allowing a user to generate a report for maintaining quantitative accountability for social services.--